



## **2009 Membership Satisfaction Survey Results**

Thank you to the 64 respondents to this year's survey. This represents an 8% return, which is statistically significant.

You may click on the link below to view the graphical survey.

<http://www.zoomerang.com/Shared/SharedResultsPasswordPage.aspx?ID=L242LDNGZPED>

Highlights include:

Overall rating for the Chamber increased from 3.8 on a 5-point scale to 4.1.

The respondents were an accurate representation of the make-up of our membership, most of which are businesses with less than 10 employees.